

The background image shows a city skyline with several skyscrapers under a cloudy sky. In the foreground, there is a large area of brown floodwater with some trees and buildings partially submerged.

CASE STUDY: EMERGENCY EVACUATIONS & BUSINESS RESILIENCE SUPPORT

KEEPING PERSONNEL SAFE AND PROVIDING BUSINESS CONTINUITY IN THE WAKE OF A NATURAL DISASTER

The Situation

Houston, Texas, was one of the hardest hit locations of the 2017 hurricane season. Even after the initial winds calmed, historic levels of rainfall continued. Rising floodwater forced tens of thousands to flee the area, overburdening emergency services and filling shelters. Both state and local authorities were stretched to their limits.

With a number of employees living in the area, a global producer of personal computing and other technology solutions, called Anvil for help. Reports were coming in of employees stranded on the roofs of their homes with no way to leave. With municipal services unable to assist, the company feared for the safety of their people.

Although the safety of their personnel was the number one priority, the client also requested assistance with the delivery of fuel supplies to power their local generators and support continuity operations until the floodwaters receded.

The Solution

Anvil quickly put a plan in place and mobilized local resources. While evacuation plans were being duly executed, Anvil kept in close contact with the clients' personnel, providing safety advice and reassurance while they awaited rescue.

With standard motor boats unable to navigate shallow and tight places, Anvil sourced a number of airboats in order to effect the evacuation. Due to the obvious high demand for these vessels in the local area, Anvil spread the net further, quickly locating and procuring the airboats from neighbouring cities and states.

In order to ensure the safe evacuation of the stranded personnel, Anvil provided three teams with vehicles effectively able to drive through the debris on dry land with the boats mounted. The boats were then brought into play upon reaching the flooded areas.

The Solution cont/d . . .

The affected employees were located and safely evacuated to predetermined safe locations where additional transport was on standby. Having already determined which hotels in San Antonio had vacancies, Anvil secured rooms and held these for the clients' personnel.

Although the personnel had been safely evacuated from the worst affected areas, Anvil then maintained a standby posture for two days while the National Guard made its way to the area. Only when all affected employees had been safely received by the National Guard did the local Anvil team stand down.

With the evacuations safely underway, Anvil also began the task of assisting with the company's need for the additional fuel deliveries. The client asked Anvil to help with the delivery of 20 gallons of diesel every day for a total of two weeks. The diesel was needed to power a mobile hurricane support unit.

Each day, Anvil located gas stations still supplying fuel, procured the diesel, and transported it to the generator. Anvil also assisted with filling the generator on site and procured a number of vital pieces of equipment including fuel pumps and reserve tanks.

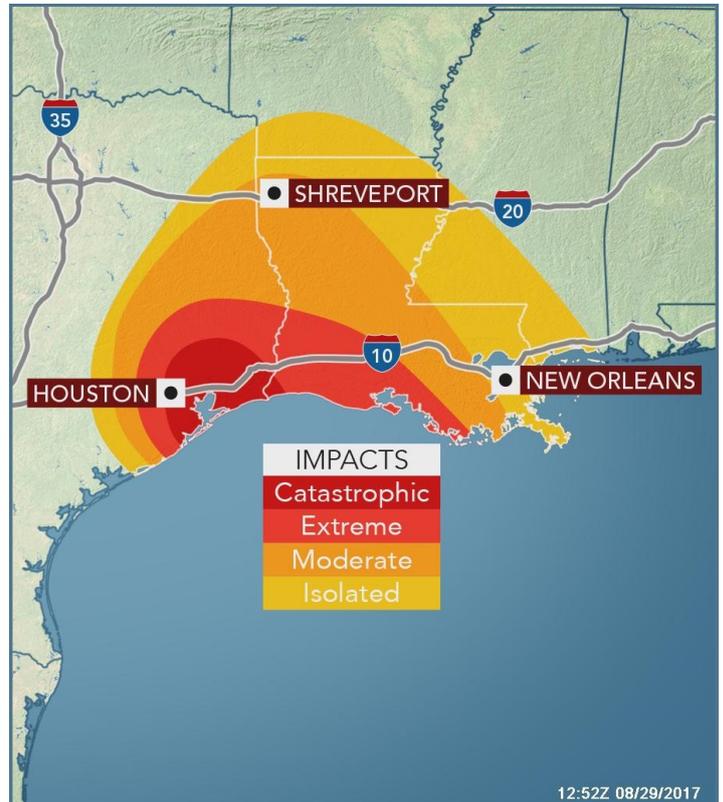
The Outcome

Although the safety and security of personnel is always paramount, for companies such as this one, being able to continue operating effectively in the wake of natural disasters is business critical. Following this particular case, the client contacted the Anvil team to pass on their specific thanks for the additional support provided in sourcing the fuel and helping to keep the vital generators active.

Quote: **"Your team is amazing! We're so grateful that we can count on Anvil."**

About Anvil

To operate effectively, every business needs to focus on being more adaptable, more flexible, more resilient. It's not enough to look at any single aspect in isolation. You need to consider how every part of the organization can perform no matter what.



This may mean ensuring your international travellers and expats can work safely and effectively wherever they are in the world. It may involve making sure your facilities are adequately protected against environmental and man-made risks. Or it could mean focusing on increasing the robustness of your entire end-to-end supply chain.

We can help. Anvil delivers advanced business resilience solutions that protect what matters most to you. Using our award-winning technology platforms, we enable you to accurately assess both pre-existing and dynamically changing risks, wherever they are on the planet.

Our highly experienced analysts are available 24/7 to advise you on the best action to take to keep your people and operations safe. And we provide on-the-ground support to protect your employees, property and business operations.

Simply, Anvil puts you in control. From people on the move and products in transit through to investing in new facilities and entering new markets, with Anvil, you're ready for anything.

Anvil. Protect what matters most.